2018 NYC CCOC Evaluation

Submission Deadline - March 2, 2018

	Programmatic Indicator	Measure & Data Source	Federal Fiscal Year Calendar Year Submitted APR	HUD Marks	Point Allocation															PH	TH	RRH		
					1	2	3	4	5	6	7	8	9	10	11	12	13	14	15					
	Utilization Rate																							
1	Unit Utilization Rate (PSH, TH)	Average daily unit utilization rate during most recently completed HUD contract (Projects for singles should use bed and projects for families will use units). **Source: New APR: Q7 or 8**	**federal fiscal year 2016-2017**	85%	81%	83%	85%	87%	90%	91%	92%	93%	94%	95%	96%	97%	98%	99%	100%	**15**	**15**	**0**		
	Chronically Homeless																							
2	Serving chronically homeless (PSH)	% of new HoH who entered the program that are chronically homeless at placement into the program. **Source: Project database**	**federal fiscal year 2016-2017**	100%	all	or	nothing	5	points											**5**	**0**	**0**		
	Project Eligibility																							
3	Participants entering program are literally homeless (PSH, RRH, TH)	% of HoH program are literally homeless. **Source: Project database** Only admissions after January 2012 will be included in this measure since this is when current eligibility rules went into effect**. We will award points on entrance from the FFY.**	**federal fiscal year 2016-2017**	100%	all	or	nothing	5	points											**5**	**5**	**5**	Unscored in 2017	Will be score in 2018
	Length of Stay				**In Months**																			
4	Average length of stay (PSH,TH, RRH)	Average length of stay for participants served during recently completed **FFY** **Source: New APR Q22**	**federal fiscal year 2016-2017**	TH & RRH average length of stay ≤ 24 months; PSH average length of stay ≥12 months.	24 12	22 14	20 16	18 18	16 20	14 22	12 24									**7**	**7**	**7**		
	Income, Employment, and Mainstream Benefits Outcomes																							
5	Gained or Increase other income - adult stayers and adult exiters	% of adults that increased other income at latest status or exit. **Source: New APR Q19a3**	**federal fiscal year 2016-2017**	54%	50%	52%	54%	56%	58%	60%	65%	70%	75%							**9**	**9**	**9**		
6	Gained or Increased earned income - adult stayers and adult exiters	% of adults who have increased earned income at latest status or exit. **Source: New APR Q19a3**	**federal fiscal year 2016-2017**	20%	12%	14%	16%	18%	20%	22%	24%	26%	28%							**9**	**9**	**9**		
7	Non-cash benefits- adult stayer and all exiters	% of persons with 1 or more sources of non cash benefits at latest status or exit. **Source: New APR Q20b**	**federal fiscal year 2016-2017**	75%	70%	75%	79%	83%	87%	91%	95%	98%	100%							**9**	**9**	**9**		
8	Health insurance	% of persons with health insurance **Source: New APR Q21**	**federal fiscal year 2016-2017**	75%	70%	75%	80%	85%	90%	95%	100%									**7**	**7**	**7**	Unscored in 2017	Said we'd score in 2018

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	Housing Stabilization																							
9a	Exiting to Permanent Housing (TH)	% of leavers exiting to permanent housing. **Source: New APR Q23a+Q23b**	**federal fiscal year 2016-2017**	75%	70%	72%	75%	78%	81%	84%	86%	88%	90%	92%	94%	96%	98%	100%			**14**			
9b	Maintain Permanent Housing or exit to Permanent Housing (PSH)	% of participants who remain in PSH or exit to permanent housing **Source: New APR Q5 and Q23a+Q23b**	**federal fiscal year 2016-2017**	90%	85%	87%	90%	93%	95%	96%	97%	98%	99%	100%						**10**				
9c	Maintain Permanent Housing or exit to Permanent Housing (RRH)	% of participants who remain or exit to permanent housing after being placed into housing **Source: New APR Q5 and Q23a+Q23b**	**federal fiscal year 2016-2017**	85%	80%	82%	85%	88%	90%	92%	94%	96%	98%	100%								**10**		
10	Exit to Permanent Housing (PSH and RRH)	% of leavers who exit to permanent housing **Source: New APR Q23a + Q23b**	**federal fiscal year 2016-2017**		25%	50%	75%	100%												**4**	**0**	**4**		new in 2018
	Data Quality																							
11	Data Quality (PSH, TH, and RRH)	One point each if the average of questions 6a,6b. 6c, and 6d is less than or equal to 10% **Source: New APR Q6**	**federal fiscal year 2016-2017**		Personally Identifiable Information	Universal Data Elements	Income and Housing Data Quality	Chronic Homelessness												**4**	**4**	**4**		new in 2018
	Spend down Budget																							
12	Spend-down of HUD funds	% of HUD funds expended during last completed HUD contract **Source: Sage Imported Grant Infomration**	**Submitted APR**	95%	91%	93%	95%	96%	97%	98%	99%	100%								**8**	**8**	**8**		
13	Spend-down of Administrative HUD funds	New and Unscored **Source: Sage Imported Grant Infomration**	**Submitted APR**		Total Admin Money	Total Admin Money Spent	% Admin Money Spent													**0**	**0**	**0**		new unscored for 2018
14	Quarterly drawn downs	New: After having received contract, was it drawn down at least quarterly **Source: Agency Information**	Submitted APR	NA	Yes															**1**	**1**	**1**		new in 2018
	Training																							
15	SOAR Training (PSH, TH, and RRH)	Staff completed SOAR in last 24 months **Source: Agency Information**		NA	Yes															**1**	**1**	**1**		new in 2018
	Consumer Participation																							
16	**SIX SEPERATE QUESTIONS:** Verification by Program Director and Client signature that annual consumer satisfaction survey is conducted; that the agency has a client grievance polic;, and that regular Consumer Advisory Board meetings are conducted. **TWO NEW QUESTIONS: Homeless or Formerly Homeless on Board; Presentation to Board about CCoC**	Evidence by Program Director and client signature on Consumer Participation form and minutes of most recent Community/Tenant meeting. **Source: Agency Information**	**Calendar Year**	NA	1	1	1	1	1	1										**6**	**6**	**6**		

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	Administrative Requirements																							
17	The supplemental evaluation documents (**proof of:** HMIS upload, CH verification, Literal Homelessness) are submitted on time to DHS.	Items are emailed to appropriate DHS contact by published deadlines.		NA																**-10**	**-10**	**-10**		
18	Has the program performed 12 monthly HMIS uploads between January 1, 2017 - December 31, 2017	Verification of a minimum of 12 monthly uploads to HMIS	**Calendar Year**	NA		**If 11 uploads:**	**-2.5**	**If fewer than 10 uploads:**	**-5**											**-5**	**-5**	**-5**		
19	Attend 2018 Evaluation Information Session	Proof of attendence on sign in sheet		NA																**-5**	**-5**	**-5**		
																			Total	**100**	**95**	**80**		