

NYC Coordinated Assessment and Placement System (CAPS)

NYC COC COMMUNITY MEETING

NOVEMBER 2018

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What is CAPS?

CAPS is NYC's initiative to meet the HUD requirement of Coordinated Entry

It is community-wide systems change to ensure we are serving the most vulnerable clients and placing them into permanent housing

CAPS impacts assessments, vulnerability, prioritization, referral and placement

CAPS is looking at system-wide performance rather than program by program

CAPS is beginning with permanent supportive housing

Roadmap of CAPS in NYC

Completed to date

Work in Progress

Assessment

- Determine Housing Path
- Coordinated Assessment Survey

Vulnerability

- Determine vulnerability
- Standardized Vulnerability Assessment (SVA)

Prioritization

- Order of Placement
- Federal guidelines; local priorities

Matching

- Finding the right unit
- Eligibility
- Client choice

Placement

- Finding a home

NYC COORDINATED ASSESSMENT & PLACEMENT SYSTEM (CAPS)

WHAT DOES THE PROCESS LOOK LIKE?



PLEASE NOTE: THIS INFOGRAPHIC ILLUSTRATES THE MOST CURRENT ITERATION OF CAPS. THROUGHOUT 2018 AND BEYOND, ADDITIONAL TYPES OF PERMANENT HOUSING OPTIONS WILL BE INCLUDED TO FULFILL THE LONG-TERM VISION OF CAPS.

Coordinated Assessment Survey

- Universal assessment tool to determine potential eligibility for housing and/or rental subsidies
- In process of adding CityFHEPS, SOTA, Enhanced One Shot Deal, Family Reunification, FUP and CoC TH and RRH as potential housing options
- Required before beginning a 2010e at all HASA centers, Street Homeless Solutions teams and DHS single adult assessment and program shelters
- Developing an implementation plan for family shelters, a pilot in DV shelters and new Rapid Rehousing (RRH) programs

Standardized Vulnerability Assessment (SVA)

Category/ Vulnerability	Medicaid Service Utilization within the past year	OR	# of System Contact and # of Functional Impairments within 2 years
High	Top 5% of Medicaid Utilization		At least 3 System Contacts <u>and</u> 3 Functional Impairments
Medium	Between 55% and 95% of Medicaid Utilization		At least 2 System Contacts <u>and</u> 2 Functional Impairments
Low	Below 55% of Medicaid Utilization		At least 1 System Contact <u>and</u> 1 Functional Impairment or NONE

Additional Categories & System Contact Criteria

The additional criteria fall into six categories:

1. Risk of Victimization/Exploitation
2. Community/Familial Experience
3. Parenting/Child Welfare
4. Homeless History
5. Health & Wellness
6. Safety in Community
7. Additional System Contact Factors

Criteria Review Timeline

December 2017 – September 2018: Stakeholder Meetings

September 2018: Present to CAPS Steering Committee

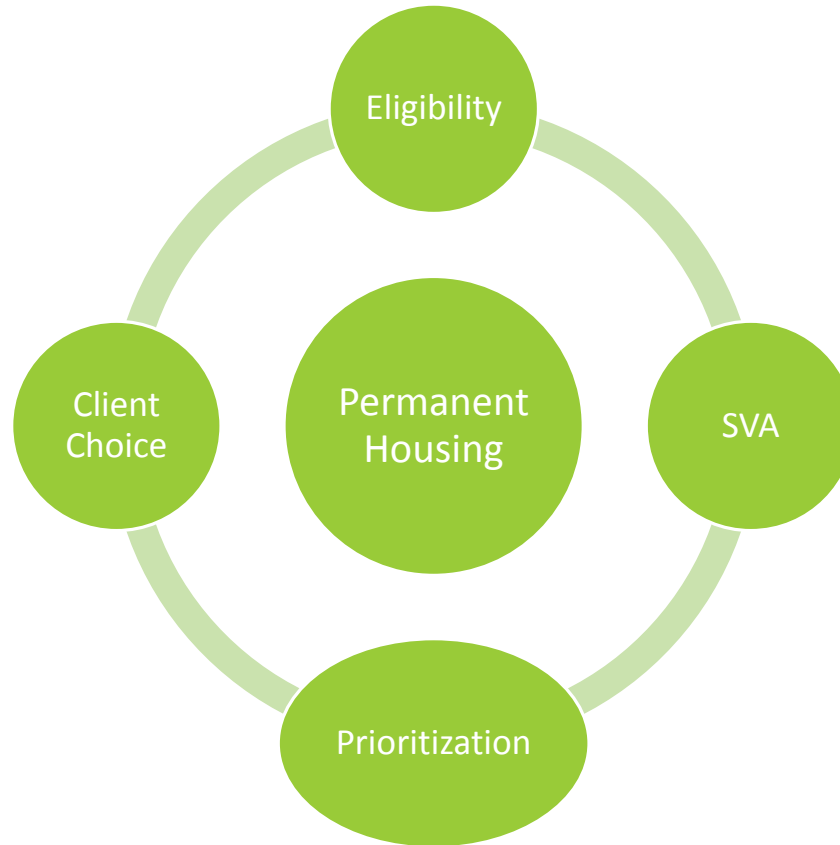
October – December 2018: Present to HSU membership, Coalition for Homeless Youth membership, DHS Family and Street Outreach provider meetings, NYC Health & Hospitals Corporation and the DV Taskforce on Housing and Economic Justice

December 2018: Consolidate all feedback and present the final draft to the CAPS Steering Committee on 12/20/2018

January 2019: Begin programming changes to the 2010e

Spring 2019: Launch the additional criteria

Referral and Placement



Referral and Placement

- Currently, HRA can track only NY/NY units in our system
- We are developing an enhanced referral and placement system to track other units, including CoC
- Low SVA **DOES NOT MEAN** your client won't be referred
- Referrals to CoC funded units will all get HIGH and HUD Chronic

HPD CoC Referrals

- Now referring HPD CoC units through PACT
- Starting with a pilot group: CAMBA, SUS, Community Access, Lantern, Project Renewal
- Will expand across CoC programs
- HPD CoC monitor

Coordinated Entry Unit

- Monitoring the HUD Chronic/Highly Vulnerable
- Chairing the Case Review Workgroup
- In conjunction with the Continuous Systems Improvement (CSI) Committee, the CAPS Steering Committee and other stakeholders, review administrative data to identify gaps in our system

Early Findings

- Total surveys completed: 17,603
- Total potentially eligible for SH: 48%
- Total that complete a 2010e: 64%
- Approval rate for 2010e applications submitted after completing a Survey is 83%, higher than the average
- 2010e application rates are up 12%

Early Findings

- SVA implementation: January 23, 2018
- SVA distribution of High/Medium/Low: 18%/40%/42%
- Total approved applications: 5270
- Total HUD chronic: 958

Things to remember

- We are at the beginning of an iterative process
- The intention of CAPS is to make the system more efficient and transparent
- System-change does not happen overnight

Thank You!

For more information or to schedule a training, please contact:

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