

**HUD 2016
System Performance
Measures
Submission Recap**

***NYC Coalition on the Continuum of Care
October 20, 2017***

HUD System Performance Measures Overview

- HUD SPM consist of 7 specific indicators measuring the performance of the NYC homeless assistance system.
- Local CoC's are required to report system-level performance as a part of the annual CoC funding competition.
- Last year was the first baseline year of the SPM. FFY16 is the second year.
- Each measure is defined by HUD. The SPM is required to be reported from the local CoC's HMIS. HMIS data for this report is a combination of data sourced from CARES, and HUD-funded COC programs.
- FFY16 Submission Deadline was May 31, 2016.

Measure 1: Length of Time Persons Remain Homeless

- Universe is **active clients** in FFY16.
- Length of Time (LOT) Homeless counts all nights in shelter in FFY16 and any earlier **contiguous** stay.
- Metric 1.1: Change in the average and median length of time persons are homeless in **ES and SH projects**.
- Metric 1.2: Change in the average and median length of time persons are homeless in **ES, SH, and TH projects**.

Measure 1: Length of Time Persons Remain Homeless

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	FY 2015	FY 2016	FY 2015	FY 2016	2015 vs. 2016	FY 2015	FY 2016	2015 vs. 2016
1.1 Persons in ES and SH	129047	131,947	256	260	4	177	179	2
1.2 Persons in ES, SH, & TH	132118	134,887	262	268	7	183	185	2

Measure 2: Return to Homelessness

- Measures clients who exited Street Outreach, ES, TH, HUD Safe Haven or PH to a **permanent housing destination** in the date range two years (2) prior to the report date range (FFY16).
- Of those clients, the measure reports on the number returned to homelessness as indicated in the HMIS for up to two years (2) after their **initial exit**.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
	FY 2015	FY 2016	FY 2015	FY 2016	FY 2015	FY 2016	FY 2015	FY 2016	FY 2015	FY 2016
Exit was from SO	25	6	4	2	2	1	1	0	7	3
Exit was from ES	23178	23556	3791	3595	1464	1386	1969	1635	7224	6616
Exit was from TH	1892	2001	333	421	158	150	181	154	672	725
Exit was from SH	45	49	2	1	1	1	5	3	8	5
Exit was from PH	608	704	24	30	23	18	24	23	71	71
TOTAL Returns to Homelessness	25,748	26,316	4154	4049	1648	1556	2180	1815	7982	7420

Measure 2: Return to Homelessness

Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
	% of Returns FY15	% of Returns FY16	% of Returns FY15	% of Returns FY16	% of Returns FY15	% of Returns FY16	% of Returns FY15	% of Returns FY16
Exit was from SO & % Return to Homelessness	16%	33%	8%	17%	4%	0%	28%	50%
Exit was from ES & % Return to Homelessness	16%	15%	6%	6%	8%	7%	31%	28%
Exit was from TH & % Return to Homelessness	18%	21%	8%	8%	10%	8%	36%	36%
Exit was from SH & % Return to Homelessness	4%	2%	2%	2%	11%	6%	18%	10%
Exit was from PH & % Return to Homelessness	4%	4%	4%	3%	4%	3%	12%	10%
TOTAL Returns to Homelessness	16%	15%	6%	6%	8%	7%	31%	28%

Measure 3: Number of Homeless Persons

Metric 3.1 Change in Point in Time (PIT) counts

This measures the change in PIT counts of sheltered and unsheltered homeless persons as reported to HUD in the annual HIC/PIT.

<i>Metric 3.1</i>	2014 PIT Count	2015 PIT Count	2016 PIT Count	Difference Between 2014 and 2015	Difference Between 2015 and 2016
Universe: Total PIT Count of sheltered and unsheltered persons	67810	75323	73,523	7513	-1800
Emergency Shelter Total	59127	67378	66,800	8251	-578
Safe Haven Total	141	138	136	-3	-2
Transitional Housing Total	5185	4624	3,749	-561	-875
Total Sheltered Count	64453	72140	70,685	7687	-1455
Unsheltered Count	3357	3183	2,838	-174	-345

Measure 3: Number of Homeless Persons

Metric 3.2 Change in Annual Counts

This measures the change in annual counts of unduplicated sheltered homeless persons *in HMIS*.

	FY 2015	FY 2016	Difference
Universe: Unduplicated Total sheltered homeless persons	132,462	135,272	2,810
Emergency Shelter Total	129,240	132,151	2,911
Safe Haven Total	176	202	26
Transitional Housing Total	5,824	5726	-98

- Measure 3.2 was not in place last year. So the SPM only includes 2015 vs. 2016.

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

This measure includes six metrics that report **earned, non-earned, and total income** for persons living in HUD funded CoC Transitional & Permanent Housing Projects.

- Reflects program participants with stays for at least one year
 - Those who remained through FFY16, and
 - Those who exited in FFY16
- Income data gathered at entrance and compared to annual assessments and exit reports.
- **Metric 4 Stayers**
 - Metric 4.1 – Change in **earned income** for adult system stayers
 - Metric 4.2 – Change in **non-employment cash income** for adult system stayers
 - Metric 4.3 – Change in **total income** for adult system stayers
- **Metric 4 Leavers**
 - Metric 4.4 – Change in **earned income** for adult system leavers
 - Metric 4.5 – Change in **non-employment cash income** for adult system leavers
 - Metric 4.6 – Change in **total income** for adult system leavers

Measure 4: Employment and Income Growth for Stayers in CoC Program-funded Projects

Metric 4.1	FY 2015	FY 2016	Difference
Universe: Number of adults (system stayers)	4887	4925	38
Number of adults with increased earned income	194	220	26
Percentage of adults who increased earned income	4%	4%	0%

Metric 4.2	FY 2015	FY 2016	Difference
Universe: Number of adults (system stayers)	4887	4925	38
Number of adults with increased non-employment cash income	1183	1168	-15
Percentage of adults who increased non-employment cash income	24%	24%	0%

Metric 4.3	FY 2015	FY 2016	Difference
Universe: Number of adults (system stayers)	4887	4925	38
Number of adults with increased total income	1301	1319	18
Percentage of adults who increased total income	27%	27%	0%

Measure 4: Employment and Income Growth for Leavers in CoC Program-funded Projects

Metric 4.4	FY 2015	FY 2016	Difference
Universe: Number of adults who exited (system leavers)	2155	1385	-770
Number of adults who exited with increased earned income	346	232	-114
Percentage of adults who increased earned income	16%	17%	1%

Metric 4.5	FY 2015	FY 2016	Difference
Universe: Number of adults who exited (system leavers)	2155	1385	-770
Number of adults who exited with increased non-employment cash income	782	458	-324
Percentage of adults who increased non-employment cash income	36%	33%	-3%

Metric 4.6	FY 2015	FY 2016	Difference
Universe: Number of adults who exited (system leavers)	2155	1385	-770
Number of adults who exited with increased total income	1042	646	-396
Percentage of adults who increased total income	48%	47%	-2%

Measure 5: Persons who become Homeless for the First Time

This measures first-time homelessness based on whether clients had any prior enrollments during the previous 24 months. This measure is limited to person with stays that began in the FFY.

- **Metric 5.1:** Change in the number of persons entering Emergency Shelters (ES), Safe Havens (SH), and Transitional Housing (TH) projects with no prior enrollments to HMIS in the prior 24 months.

Metric 5.1	FY 2015	FY 2016	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	101779	101,619	-160
Of persons above, count those who were in ES, SH, or TH within 24 months prior to their entry during the reporting year.	41009	39,899	-1110
Of persons above, count those who did not have entries in ES, SH, or TH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	60770	61,720	950

Measure 5: Persons who become Homeless for the First Time

This measures first-time homelessness based on whether clients had any prior enrollments during the previous 24 months. This measure is limited to person with stays that began in the FFY.

- **Metric 5.2** uses the same calculation as 5.1 but also **includes entrants into Permanent Housing (PH) programs.**

Metric 5.2	FY 2015	FY 2016	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	103839	103,843	4
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	41694	40,957	-737
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	62145	62,886	741

Measure 7: Successful Placement from Street Outreach and Successful Placement in/Retention of Permanent Housing

Measure 7 reports shelter and housing placements during the reporting period.

Metric 7a.1 Measures the proportion of all individuals exiting from Street Outreach programs that exit to temporary or permanent housing (% successful exits).

Metric 7a.1	FY 2015	FY 2016	Difference
Universe: Persons who exit Street Outreach	2576	1935	-641
Of persons above, those who exited to temporary & some institutional destinations	631	560	-71
Of the persons above, those who exited to permanent housing destinations	645	402	-243
% Successful exits	50%	50%	0%

The SPM count is expected by DSS to be lower because HUD SPM includes **only placements where the case closes and the client doesn't return for additional outreach services**. In the HOMESTAT program model, clients receive additional services following placement and remain on caseload.

Measure 7: Successful Placement in or Retention of Permanent Housing

Measure 7 reports shelter and housing placements during the reporting period.

Metric 7b.1 Measures the proportion of all individuals exiting from in emergency shelters (ES), HUD safe havens (SH), transitional housing (TH), and rapid-rehousing programs (PH-RRH) who exit to permanent housing (% successful exits).

Metric 7b.1	FY 2015	FY 2016	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited	111632	103,128	-8504
Of the persons above, those who exited to permanent housing destinations	48650	44,183	-4467
% Successful exits	44%	43%	-1%

Measure 7: Successful Placement in or Retention of Permanent Housing

Measure 7 reports shelter and housing placements during the reporting period.

Metric 7b.2 Measures the proportion of all individuals active in permanent housing (PH) projects who exited to permanent housing (successful exit) or remained in the PH project (retention).

Metric 7b.2	FY 2015	FY 2016	Difference
Universe: Persons in all PH projects except PH-RRH	11510	11,931	421
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	10678	11,397	719
% Successful exits/retention	93%	96%	3%