

New York City Continuum of Care Annual Evaluation (2016)

Agency Name:

Program Name:

Contract Number:

	Programmatic Indicator	Measure & Data Source	Benchmark	Achieved	Exceeded	Score	
	Utilization Rate					Maximum of 6 points	
1	Unit Utilization Rate (PSH, TH, SH)	Average daily unit utilization rate during most recently completed HUD contract (Projects for singles should use bed and projects for families will use units). Source:(APR: Q10 or 11)	85%	2 points for project achieving 85%	(+) 2 points for project achieving ≥90% (+) 2 point for ≥ 95%	6	
	Chronically Homeless (Note: Please reference list of exempt programs to check for eligibility of Q2. Exempt programs can self select to participate for points.)	Programs must have a minimum of two new clients to be eligible for questions 2				0 Points	
2	Serving chronically homeless (PSH)	% of new HoH who entered the program during calendar years 2015-2016 that are chronically homeless at placement into the program. Source: Project database	50%	5 points for meeting NYC CCoC motion of 50%	(+) 3 point ≥85%	0 for PSH	Unscored for 2016 Evaluation
2c (SSO)	Serving the chronically homeless.	% chronically homeless participants in the program during FFY14. Source: Project database	85%	2 point for project achieving prior NYC CCoC standard of 50%	(+)1 point >85%	0	
	Project Eligibility	Only admissions after January 2012 will be included in this measure since this is when current eligibility rules went into effect				0 Points	
3	Participants entering program are literally homeless (PSH, RRH, TH, SH)	% of HoH program are literally homeless. Source: Project database	90%	1 points for project achieving 90%	(+) 1 points for project achieving ≥95%	0	Unscored for 2016 Evaluation
	Length of Stay					Maximum of 3 points	
4	Average length of stay (PSH,TH, RRH)	Average length of stay for participants served during recently completed federal fiscal year (2014). Source: Project database	TH & RRH average length of stay ≤ 24 months; PSH average length of stay ≥12 months.	2 points for TH & RRH average length of stay ≤ 24 months; 2 points for PSH average length of stay ≥12 months	(+)1 point for TH & RRH average length of stay ≤ 12 months (+)1 point for PSH average length if stay ≥ 24 months.	3 for TH & RRH; 3 for PSH	

	Programmatic Indicator	Measure & Data Source	Benchmark	Achieved	Exceeded	Score
	Income, Employment, and Mainstream Benefits Outcomes					Maximum of 12
5	Gained or Increase other income - adult stayers and adult exiters	% of adults that increased other income at latest status or exit. Source Project database/ (APR Q24B3)	54%	2 points for project achieving HUD benchmark of 54%	(+) 2 points for project achieving ≥59%	4
6	Gained or Increased earned income - adult stayers and adult exiters	% of adults who have increased earned income at latest status or exit. Source HMIS (APR Q24B3)	20%	2 points for project achieving HUD benchmark of 20%.	(+) 2 point for project achieving ≥25%.	4
7	Non-cash benefits- adult stayer and all exiters	% of persons with 1 or more sources of non cash benefits at latest status or exit. Source Project database/ (APR Q26A2 & 26B2)	75%	2 points for project achieving 75%.	(+) 2 points for project achieving ≥80%.	4
	Housing Stabilization					Maximum of 8 points
8a	Moving from the street (SSO)	% of participants placed into temporary shelter, transitional housing, or permanent housing (including PSH) as a result of the street outreach program. Source Project database/(APR Q29a1, Q292)	70%	4 points for project achieving 70%	(+)4 points for project achieving ≥75%	8 for SSO only
8b	Exiting to Permanent Housing (TH)	% of leavers exiting to permanent housing. Source Project database/(APR 36b)	75%	4 points for project achieving 75%.	(+) 4 points for project achieving ≥80%.	8 for TH only
8c	Maintain SH or exit to Permanent Housing (SH)	% of participants who remain in SH or exit to permanent housing Source Project database/(APR Q36e)	80%	4 points for project achieving 80%.	(+) 4 points for project achieving ≥90%.	8 for SH only
8d	Maintain PSH or exit to PH (PSH)	% of participants who remain in PSH or exit to permanent housing Source Project database/(APR Q36a)	90%	4 points for project achieving 90%.	(+) 4 points for project achieving ≥ 95%.	8 for PSH only
8e	Maintain PH or exit to PH (RRH)	% of participants who remain or exit to permanent housing after being placed into housing Source HMIS (APR Q36a)	85%	4 points for project achieving 85%.	(+) 4 points for project achieving ≥ 90%.	8 for RRH only
	Spend down Budget (S+C programs exempt)					Maximum of 7 points
9	Spend-down of HUD funds	% of HUD funds expended during last completed HUD contract Source APR: Q30/31 Total funds expended/Q3 Contract amount	95%	3 points for project Achieved ≥95%		3 points
	Consumer Participation					Maximum of 4 points
10	Verification by Program Director and Client signature that annual consumer satisfaction survey is conducted, that the agency has a client grievance policy, and that regular Consumer Advisory Board meetings are conducted	Evidence by Program Director and client signature on Consumer Participation form and minutes of most recent Community/Tenant meeting.	N.A.	Signatures required for any of the following points: 1 point for client and PD signature; 1 point for survey; 1 point for grievance policy; 1 minutes from tenant meeting.		4
	Administrative Requirements					Maximum Deduction of 20
11	The supplemental evaluation documents (HMIS upload, Q12) are submitted on time to DHS.	Items are emailed to appropriate DHS contact by published deadlines.	N.A.	Project not completing this activity will be deducted 10 points from their overall score.		-10
12	Has the program performed at least 10 monthly HMIS uploads between January 1, 2015 - December 31, 2015	Verification of a minimum of 10 monthly uploads to HMIS	N.A.	Project not completing this activity will be deducted 5 points from their overall score.		-5
13	Has the agency signed the HMIS Participation Agreement	Verification of form submission	N.A.	Projects without a signed form will be deducted 5 points from overall score		-5